



受新型冠狀病毒疫情影響公園暫停開放 - 退款申請表 (適用於郵寄辦理)

(只適用於海洋公園售票處或 7-Eleven 便利店購買，
於 2020 年 1 月 26 日至 6 月 30 日期間有效而未經使用之實體門票)

Park Closed Temporarily as of Novel Coronavirus Pneumonia Physical Ticket Refund Application Form
(Applicable for application by post)

(For unused physical admission tickets purchased at Ocean Park Ticketing Office or 7-Eleven stores
dated from 26th January to 30th June, 2020)

請填妥此退款表格連同**所有門票的正本**，以郵寄方式交回香港海洋公園。

Please fill in and return this form by POST, with all the physical tickets to be refunded, and mail to Ocean Park Hong Kong.

地址：香港海洋公園 票務部 香港仔黃竹坑道一百八十號

Address: Ocean Park Hong Kong Ticketing Offices, 180 Wong Chuk Hang Road, Aberdeen, Hong Kong

請於信封上標明「受新型冠狀病毒疫情影響公園暫停開放 - 退款申請表」

Please state "Park Closed Temporarily as of Novel Coronavirus Pneumonia Physical Ticket Refund Application Form" on the envelope

退款申請截止日期：2020 年 8 月 31 日

Submission Deadline for Refund Application: 31st August, 2020

個人資料 Personal Information

持票人士姓名 (須與身份證明文件上姓名相符；並以正楷填寫) Name of Ticket Holder (as shown on identity document in BLOCK LETTERS)	(中文 Chinese)
	(英文 English)
聯絡電話 Contact Telephone No.	(+)
電郵 Email Address	

退款方式 Method of Refund

銀行轉賬 By Bank Transfer	香港本地銀行名稱 Name of Bank in Hong Kong	(如何填寫?) (how to fill?)
	收款戶口號碼 (必須為香港本地持牌銀行之有效港幣戶口) Bank Account No. (Must be a valid Hong Kong Dollar account of a local licensed bank)	
	收款戶口名稱 Name of Bank Account Holder (必須以英文正楷填寫 IN BLOCK LETTERS)	



請注意：若指定收款之銀行戶口持有人名稱與辦理退票的持票人士名稱不相同，將被視為辦理退款的持票人士確認和授權香港海洋公園 (本園) 辦理退款至以上指定收款之銀行戶口，本園按此辦理有關退款後，其付款責任已經完結。若銀行戶口持有人與辦理退款的持票人士有任何爭議，一切與本園無關。

Please note: If the names of the ticket holder and bank account holder do not match, the ticket holder will be deemed to have authorized Ocean Park Hong Kong (the Park) to deposit the refund amount into the designated bank account and confirmed that once the Park has deposited the refund amount accordingly, the Park will be deemed to have fulfilled its payment obligations. The Park will not be responsible for any dispute that arises between the ticket holder and the bank account holder.

郵資補貼：

海洋公園將支付每位成功辦理郵寄退款的申請人士一次性港幣\$35 元正郵資補貼（不論任何地區和退票數量）。郵資補貼將存入申請人士指定的香港本地銀行有效港幣戶口。建議郵寄申請人士使用掛號或速遞方法郵寄，以免寄失。

Postage subsidy:

Ocean Park will pay a one-time HK\$35 fee as a postage subsidy for each successful refund application (regardless of region and ticket amount). The postage subsidy will be deposited into a valid Hong Kong dollar account of a local licensed bank designated by the applicants. You are advised to use registered mail or the courier service to avoid loss of mail items.

退回門票之資料 Information About Tickets to be Refunded

門票條碼號碼 (什麼是門票條碼號碼?) Ticket Barcode (What is Ticket Barcode?)	門票票價 Ticket Price
總值 (港幣) Total Amount (HKD)	

閣下提供的個人資料將絕對保密，只用作是次門票退款之用。如有任何查詢，請電郵至 gr@oceanpark.com.hk 或致電 (+852) 3923 2323。

The personal data collected by this form will only be used by Ocean Park Hong Kong to process the refund. Please contact our office at gr@oceanpark.com.hk or (+852) 3923 2323 if you have any enquiries.

如有任何爭議，香港海洋公園將保留最終決定權。

Ocean Park Hong Kong reserves the right of final decision in the case of any dispute.



本人為上述退票的合法持有人並確認上述所提供之資料及陳述正確無誤。本人接受退款已構成一切本人就香港海洋公園門票退款衍生的任何索賠的全面和最終解決。本人簽署同意及接受海洋公園網站列出之門票退款條款。

I acknowledge that I am the valid ticket holder of the ticket(s) specified above, and confirm that all the information provided is true and accurate. My acceptance of the ticket refund constitutes a full and final settlement of all claims that may arise in relation to the Ocean Park Hong Kong ticket cancellation. By signing below, I agree to and accept all the Terms and Conditions of the ticket refund stated in Ocean Park website.

持票人簽名 Ticket Holder Signature : _____

日期 Date : _____