



免費「智紛全年入場證」禮券暫停兌換之處理申請表（適用於郵寄辦理）

(只適用於 2019 年 1 月 27 日至 2020 年 6 月 30 日期間（包括首尾兩天）簽發有效而未兌換之免費「智紛全年入場證」禮券)

Application for the Handling of Suspension of

Complimentary “SmartFun Annual Pass” Gift Voucher Redemption (Applicable for application by post)

(For valid and unredeemed physical complimentary voucher(s) with issue date between 27 January 2019 and 30 June 2020, both dates inclusive)

請填妥此退款表格連同所有實體免費「智紛全年入場證」禮券的正本，以郵寄方式交回香港海洋公園。建議郵寄申請人士使用掛號或速遞方法郵寄，以免寄失。

Please fill in and return this form by POST, with the original of all physical Complimentary “SmartFun Annual Pass” Gift Voucher(s) to be handled, and mail to Ocean Park Hong Kong. You are advised to use registered mail or the courier service to avoid loss of mail items.

地址：香港海洋公園 票務部 香港仔黃竹坑道一百八十號

Address: Ocean Park Hong Kong Ticketing Offices, 180 Wong Chuk Hang Road, Aberdeen, Hong Kong

請於信封上標明「免費『智紛全年入場證』禮券暫停兌換之處理申請表」

Please state ‘Application for the Handling of Suspension of Complimentary “SmartFun Annual Pass” Gift Voucher Redemption’ on the envelope

申請截止日期：2020 年 12 月 31 日

Submission Deadline for Application: 31st December, 2020

個人資料 Personal Information

禮券持有人姓名(須與身份證明文件上姓名相符；並以正楷填寫) Name of Voucher Holder (as shown on identity document in BLOCK LETTERS)	(中文 Chinese)
	(英文 English)
聯絡電話 Contact Telephone No.	(+)
電郵 Email Address	

需處理的免費「智紛全年入場證」禮券之資料

Information About Complimentary “SmartFun Annual Pass” Gift Voucher(s) to be handled

禮券編號 Gift Voucher No.	會籍類別 Membership Type	
	優越卡 / 金卡 / 銀卡 Premium / Gold / Silver	成人 / 小童 / 學生 Adult / Child / Student



處理方式 Method of Handling

以其他指定產品替代作為處理 Replaced by other designated products		禮券編號 Gift Voucher No.
會籍類別 Membership Type	指定替代產品* Designated replacement products*	
優越卡 Premium Pass	成人 Adult	日間成人門票 6 張及 HK\$800 園內餐飲優惠券 (價值 HK\$3,788) Six Daytime Adult Admission Tickets + HK\$800 In-Park Food and Beverage Coupon (HK\$3,788 value)
	小童 Child	日間小童門票 4 張及 HK\$600 園內餐飲優惠券 (價值 HK\$1,596) Four Daytime Child Admission Tickets + HK\$600 In-Park Food and Beverage Coupon (HK\$1,596 value)
	學生 Student	日間成人門票 4 張及 HK\$400 園內餐飲優惠券 (價值 HK\$2,392) Four Daytime Adult Admission Tickets + HK\$400 In-Park Food and Beverage Coupon (HK\$2,392 value)
金卡 Gold Pass	成人 Adult	日間成人門票 3 張及 HK\$500 園內餐飲優惠券 (價值 HK\$1,994) Three Daytime Adult Admission Tickets + HK\$500 In-Park Food and Beverage Coupon (HK\$1,994 value)
	小童 Child	日間小童門票 2 張及 HK\$300 園內餐飲優惠券 (價值 HK\$798) Two Daytime Child Admission Tickets + HK\$300 In-Park Food and Beverage Coupon (HK\$798 value)
	學生 Student	日間成人門票 2 張及 HK\$400 園內餐飲優惠券 (價值 HK\$1,396) Two Daytime Adult Admission Tickets + HK\$400 In-Park Food and Beverage Coupon (HK\$1,396 value)
銀卡 Silver Pass	成人 Adult	日間成人門票 2 張及 HK\$400 園內餐飲優惠券 (價值 HK\$1,396) Two Daytime Adult Admission Tickets + HK\$400 In-Park Food and Beverage Coupon (HK\$1,396 value)
	小童 Child	日間小童門票 2 張及 HK\$100 園內餐飲優惠券 (價值 HK\$598) Two Daytime Child Admission Tickets + HK\$100 In-Park Food and Beverage Coupon (HK\$598 value)

* 日間門票及園內餐飲優惠券有效期至 2021 年 6 月 30 日。

* The Daytime Admission Tickets & In-Park Food and Beverage Coupon will be valid till 30th June, 2021.

請填寫以下表格以便將指定替代產品以掛號或速遞方法郵寄至指定郵寄地址。處理大約需時 6 至 8 星期。

Please provide your mailing address by filling out the following form to mail the designated replacement products to you by registered mail or the courier service. The handling process would take approximately 6 - 8 weeks.

收件人全名 Full Name of the Recipient	
郵寄地址 Mailing Address	



閣下提供的個人資料將絕對保密，只用作是次門票退款之用。如有任何查詢，請電郵至 gr@oceanpark.com.hk 或致電 (+852) 3923 2222。

The personal data collected by this form will only be used by Ocean Park Hong Kong to process the refund. Please contact our office at gr@oceanpark.com.hk or (+852) 3923 2222 if you have any enquiries.

如有任何爭議，香港海洋公園將保留最終決定權。

Ocean Park Hong Kong reserves the right of final decision in the case of any dispute.

本人為上述需處理的免費禮券的合法持有人並確認上述所提供之資料及陳述正確無誤。本人接受以其他指定產品替代作為處理已構成一切本人就香港海洋公園免費「智紛全年入場證」禮券換貨處理衍生的任何索賠的全面和最終解決。本人簽署同意及接受海洋公園網站列出之「智紛全年入場證」禮券換貨處理條款。

I acknowledge that I am the valid voucher holder of the complimentary voucher(s) specified above, and confirm that all the information provided is true and accurate. My acceptance of the handling of complimentary voucher by other product replacement constitutes a full and final settlement of all claims that may arise in relation to the Ocean Park Hong Kong voucher cancellation. By signing below, I agree to and accept all the Terms and Conditions of the handling of complimentary voucher by other product replacement stated in Ocean Park website.

禮券持有人簽名 Voucher Holder Signature : _____

日期 Date : _____