

退款選項 Options for Refund

有以下兩種退款形式可供選擇：**1. 以其他指定產品替代退款** 或 **2. 以信用卡形式退款**。你可根據退回禮券的總數量及會籍類別任意組合以下選項（如退回禮券的數量是 2 張，可一張選擇「1. 以其他指定產品替代退款」，而另一張選擇「2. 以信用卡形式退款」）。

There are two options to choose for the refund: **1. Refunded by other designated replacement products** or **2. Refund by credit card**. You may do a mix of following options based on the total no. of voucher(s) to be refunded and their membership type (e.g. if there are two vouchers to be refunded, “1. refunded by other designated replacement products” could be selected of one of the two and “2. refund by credit card” could be selected for the other one).

| 1. 以其他指定產品替代退款 Refunded by other designated replacement products | | | 禮券編號 Gift Voucher No. |
|---|---------------|---|--------------------------|
| 會籍類別 Membership Type | | 指定替代產品* Designated replacement products* | |
| 優越卡 Premium Pass | 成人 Adult | 日間成人門票 6 張及 HK\$800 園內餐飲優惠券（價值 HK\$3,788） Six Daytime Adult Admission Tickets + HK\$800 In-Park Food and Beverage Coupon (HK\$3,788 value) | |
| | 小童 Child | 日間小童門票 4 張及 HK\$600 園內餐飲優惠券（價值 HK\$1,596） Four Daytime Child Admission Tickets + HK\$600 In-Park Food and Beverage Coupon (HK\$1,596 value) | |
| | 學生 Student | 日間成人門票 4 張及 HK\$400 園內餐飲優惠券（價值 HK\$2,392） Four Daytime Adult Admission Tickets + HK\$400 In-Park Food and Beverage Coupon (HK\$2,392 value) | |
| 金卡 Gold Pass | 成人 Adult | 日間成人門票 3 張及 HK\$500 園內餐飲優惠券（價值 HK\$1,994） Three Daytime Adult Admission Tickets + HK\$500 In-Park Food and Beverage Coupon (HK\$1,994 value) | |
| | 小童 Child | 日間小童門票 2 張及 HK\$300 園內餐飲優惠券（價值 HK\$798） Two Daytime Child Admission Tickets + HK\$300 In-Park Food and Beverage Coupon (HK\$798 value) | |
| | 學生 Student | 日間成人門票 2 張及 HK\$400 園內餐飲優惠券（價值 HK\$1,396） Two Daytime Adult Admission Tickets + HK\$400 In-Park Food and Beverage Coupon (HK\$1,396 value) | |
| 銀卡 Silver Pass | 成人 Adult | 日間成人門票 2 張及 HK\$400 園內餐飲優惠券（價值 HK\$1,396） Two Daytime Adult Admission Tickets + HK\$400 In-Park Food and Beverage Coupon (HK\$1,396 value) | |
| | 小童 Child | 日間小童門票 2 張及 HK\$100 園內餐飲優惠券（價值 HK\$598） Two Daytime Child Admission Tickets + HK\$100 In-Park Food and Beverage Coupon (HK\$598 value) | |

*日間門票及園內餐飲優惠券有效期至 2021 年 6 月 30 日。

* The Daytime Admission Tickets & In-Park Food and Beverage Coupon will be valid till 30th June, 2021.

| 2. 以信用卡形式退款 Refund by Credit Card# | 禮券編號 Gift Voucher No. |
|---|--------------------------|
| 退款至購買禮券時所使用之信用卡 Refund to the credit card used for purchasing voucher(s) | |

#退款價格以閣下購買禮券之價格為準

#Refund amount is based on the actual amount you paid for the voucher(s)



退款方式 Method of Refund

- 如選擇「1. 以其他指定產品替代退款」，請填寫以下表格以便將指定替代產品以掛號或速遞方法郵寄至指定郵寄地址。

If “1. refunded by other designated replacement products” is chosen, please provide your mailing address by filling out the following form to mail the designated replacement products to you by registered mail or the courier service.

| | |
|-------------------------------------|--|
| 收件人全名 Full Name of the Recipient | |
| 郵寄地址 Mailing Address | |

閣下提供的個人資料將絕對保密，只用作是次門票退款之用。如有任何查詢，請電郵至 gr@oceanpark.com.hk 或致電 (+852) 3923 2222。

The personal data collected by this form will only be used by Ocean Park Hong Kong to process the refund. Please contact our office at gr@oceanpark.com.hk or (+852) 3923 2222 if you have any enquiries.

如有任何爭議，香港海洋公園將保留最終決定權。

Ocean Park Hong Kong reserves the right of final decision in the case of any dispute.

本人為上述退回禮券的合法持有人並確認上述所提供之資料及陳述正確無誤。本人接受退款或以其他指定產品替代退款已構成一切本人就香港海洋公園「智紛全年入場證」禮券退款衍生的任何索賠的全面和最終解決。本人簽署同意及接受海洋公園網站列出之「智紛全年入場證」禮券退款條款。每張合資格申請退款的「智紛全年入場證」禮券只限申請退款一次，重複遞交的申請將不獲處理。

I acknowledge that I am the valid voucher holder of the voucher(s) specified above, and confirm that all the information provided is true and accurate. My acceptance of the voucher refund constitutes a full and final settlement of all claims that may arise in relation to the Ocean Park Hong Kong voucher cancellation. By signing below, I agree to and accept all the Terms and Conditions of the voucher refund stated in Ocean Park website. Submission of refund application for each “SmartFun Annual Pass” Gift Voucher eligible to apply for refund would only be accepted once. Multiple applications will not be processed.

禮券持有人簽名 Voucher Holder Signature : _____

日期 Date : _____