

## 海洋公園 (本園)

### 探索歷險課程 – 樂趣探知行及漫趣探知行 條款及細則

#### (A) 參加者資格及條件

1. 樂趣探知行適合 6 至 8 小童參加；漫趣探知行適合 9 至 11 歲小童參加。
2. 參加者如在活動前 24 小時內患有以下疾病，包括但不限於發燒、咳嗽、傷風 / 感冒、作嘔、腹瀉、嘔吐、皮疹、皮膚病、心臟病、肺病、血友病、腦癇症、接觸動物時出現暈浪、昏厥 / 眩暈 / 失去知覺徵狀、對動物或水有恐懼、或對魚敏感或免疫缺損者，本園並不建議參與本活動。
3. 參加者若感染預防及控制疾病條例 ( 香港法例第 599 章 ) 第一附表中載明之任何傳染病<sup>註 1</sup>，均不能參與本活動。
4. 參加者若身體不適，請留在家中休息，以保障所有參加者之安全。如有需要，本園亦會要求身體不適的參加者於活動進行期間離開。
5. 參加者若作出對他本人或其他參加者構成危險或不妥的行為，或不遵從本園導師發出的指引，本園會與其家長溝通並以合適的方法處理該參加者的行為問題。但若情況未見改善，本園會在適當情況下請家長帶參加者離開。本園不會對任何因行為問題而離開的參加者作出任何賠償。
6. 參加者入場須遵守海洋公園入口處所示之公園所有的附例及安全規則。海洋公園對公園內任何人士之任何財物的任何種類之損失或任何損害概不承擔任何責任或負責。
7. 參加者必須能夠在遇上緊急事故時，於本園職員的指示下迅速離開活動場地。
8. 任何情況下，參加者均須絕對遵從海洋公園員工之指示。
9. 如參加者在活動期間遺失或損毀本園財產，參加者須照價賠償。
10. 本園職員擁有最終權力決定任何參加者是否適合參與活動，並為確保安全或秩序之情況下，有權拒絕任何人士參與活動。
11. 本園有權更改以上之參加者資格及條件，並無需另外通知。

註 1：該傳染病包括急性脊髓灰質炎 ( 小兒麻痺 )、阿米巴痢疾、炭疽、桿菌痢疾、肉毒中毒、水痘、基孔肯雅熱、霍亂、社區型耐甲氧西林金黃葡萄球菌感染、2019 冠狀病毒病、克雅二氏症、登革熱、白喉、腸病毒 71 型感染、食物中毒、乙型流感嗜血桿菌感染 ( 侵入性 )、漢坦病毒感染、侵入性肺炎球菌病、日本腦炎、退伍軍人病、麻瘋、鉤端螺旋體病、李斯特菌病、瘧疾、麻疹、腦膜炎雙球菌感染 ( 侵入性 )、中東呼吸綜合症、流行性腮腺炎、新型甲型流行性感冒、副傷寒、鼠疫、鸚鵡熱、寇熱、狂犬病、回歸熱、風疹 ( 德國麻疹 ) 及先天性風疹綜合症、猩紅熱、嚴重急性呼吸系統綜合症、產志賀毒素大腸桿菌感染、天花、豬鏈球菌感染、破傷風、結核病、傷寒、斑疹傷寒及其他立克次體病、病毒性出血熱、病毒性肝炎、西尼羅河病毒感染、百日咳、黃熱病和寨卡病毒感染。

#### (B) 基本條款

1. 每份報名表只供一位參加者報名一個活動。
2. 所有報名表必須由參加者之家長或家長授權的監護人 ( 需年滿 18 歲或以上 ) 清楚填寫。
3. 所有已繳交之參加費用恕不退還。
4. 除(F)部及(G)部所列明之條款以外，報名一經確定，參加者不得轉換活動班別、日期、時間或參加者姓名。

5. 參加者若有任何對食物敏感、特別健康狀況或其他需要注意的地方，請必須於報名時在「參加者資料 > 參加者是否對任何食品 / 物件 / 動物過敏？」內列明。如參加者之特別要求超越本園執行範圍，其申請將會不予接納。
6. 參加者必須準時於指定地點集合，逾時不候。
7. 工作人員將於活動當日以參加者之姓名及電郵確定信核對。
8. 如參加者為智紛全年入場證持有人，請於活動當日出示有效的智紛全年入場證正本以作核對。如未能出示智紛全年入場證，參加者須於活動開始前繳交活動費用差額。
9. 除得到本園導師批准外，所有參加者不得擅自離開團隊。
10. 請勿攜帶貴重物品參與本活動，海洋公園對園內任何人士之任何種類之損失或任何損害概不承擔任何責任或負責。
11. 參加者在幕後設施內不准拍照、錄影及使用手提電話。
12. 參加者於完成活動後必須由家長或家長授權的監護人（需年滿 18 歲或以上）接送。
13. 本活動不接受家長隨行。

### (C) 報名方法及程序

報名必須於活動日最少 3 日前於網上遞交。活動名額先到先得，額滿即止。報名成功完成後會即時收到電郵確定信，請留意確定信有否被誤標示為垃圾郵件。

### (D) 付款方法

1. 報名只接受以 Visa 及萬事達信用卡付款。本園將從報名時使用的信用卡戶口內扣除有關之活動費用。所有已繳交之費用恕不退還。
2. 每張信用卡每天接受最多 3 次交易。
3. 為了令網上購票更為安全，我們備有 Visa 驗證服務和 MasterCard® SecureCode™ 服務。請於報名前確保所使用的信用卡已透過發卡機構的登記網頁啟動驗證服務。

### (E) 活動優惠及報名

1. 海洋公園智紛全年入場證會員優惠
  - i. 會員尊享活動費用折扣優惠。此優惠不可與其他推廣優惠共用。
  - ii. 參加者必須於報名及活動當天均為智紛全年入場證持卡人方可享有上述優惠。報名表上參加者姓名必須與其智紛全年入場證所列的相同。(請於報名前最少 5 天於網上申請新證或續證，以取得智紛全年入場證會員號碼作報名之用。)
  - iii. 如參加者未能於活動當日出示有效之智紛全年入場證，本園將取消此活動優惠，申請人必須於活動開始前繳交活動費用差額。

## (F) 活動更改或取消

1. 本園擁有最終決定權即時終止或取消活動。
2. 所有活動行程或內容如有更改，恕不另行通知。
3. 本活動有可能因以下情況而取消，在一般情況下，本園不會在當日活動開始前因惡劣天氣而另行通知活動安排，家長請參閱網上「特別情況及惡劣天氣指引」：
  - i. 香港天文台發出紅色或黑色暴雨警告信號；
  - ii. 香港天文台發出三號或以上之熱帶氣旋警告信號；

時間	i) 紅色/黑色暴雨警告 ii) 三號或以上熱帶氣旋警告	活動安排
集合時間前 兩小時	生效	所有活動取消
	取消	所有活動繼續進行
活動開始後	生效	所有活動於室內繼續進行
	若天文台改發或預告將會改發 八號或以上熱帶氣旋警告	活動會立即中止。 家長須盡快接回參加者

- iii. 香港教育局宣佈停課。

樂趣探知行及漫趣探知行	活動安排
幼稚園上午班、下午班或全日班停課	繼續進行
所有日校停課	取消

4. 若活動開始前天文台改發或預告將會改發三號熱帶氣旋警告信號，活動將會取消。正在前來參加活動的家長應妥善安排探索隊員返家。本園會盡量安排導師照顧已抵園的隊員。
5. 如活動期間遇上以上惡劣天氣情況，本園職員會通知家長有關安排。
6. 本園會為本園決定取消之活動作出下列安排：
  - i. 當天活動取消後並不會順延，往後的活動會按照原定的時間和日期進行。
  - ii. 本園職員會於活動取消後起計七個工作天內透過電郵通知家長退款安排，按受影響日數退回活動款項。
  - iii. 如課程受影響，免費公園日間入場門票亦不會重發。

**(G) 請假安排**

1. 如需要為探索隊隊員請病假，請盡早致電(852) 3923 2323 (請於接通後選擇語言，續按[4]字) 聯絡我們。
2. 本園會為有醫生證明之病假作退款安排，扣除港幣 200 元行政費用後，按受影響日數退回部分活動費用。
3. 本園會在每個病假、活動調動及退款要求收取港幣 200 元作行政費用，家長必須填妥轉班退款申請表格交回本園處理。

**(H) 資料如有更改，恕不另行通知。**

**(I) 海洋公園將保留最終之活動決定權。**

**Ocean Park (The Park)**  
**Adventure Camp – “Junior Walkers” & “Adventurous Walkers”**  
**Terms and Conditions**

**(A) Criteria for Participation**

1. Junior Walkers is suitable for children aged 6 to 8; Adventurous Walkers is suitable for children aged 9 to 11.
2. Participants suffering from any disease within a previous 24-hour time frame (including, but not limited to fever, cough, cold/flu, nausea, diarrhea, vomiting, rash, skin disease, heart disease, lung disease, haemophilia, epilepsy, fainting/giddiness/loss of consciousness when in close contact with animals, phobia of water or animals, allergy to fish or depressed immune mechanisms) are not recommended to participate in this programme.
3. Participants suffering from any infectious disease specified in the First Schedule to the Prevention and Control of Disease Ordinance (Cap 599 of the laws of Hong Kong)<sup>Remark 1</sup> will not be allowed to take part in this programme.
4. To safeguard all participants, sick participants will be requested to stay home. Ocean Park reserves the right to request sick participants to leave the programme in case of such necessities.
5. If a situation arises where a participant threatens the safety or security of other participants, or if a participant shows disregard of programme guidelines, we will make every appropriate effort to communicate with the parents to handle the participant’s behaviour. Should the disruptive behaviour continue, the participant may be dismissed from the programme and should leave the Park with his/her parents at the discretion of Ocean Park. The Park will not be held responsible for any cost associated with a child’s dismissal on the ground of disruptive behaviour.
6. A condition of entry is to comply with all the park’s By-laws and safety rules which are available at the entrance of Ocean Park. Ocean Park shall be under no liability or responsibility for any loss of any kind or any damage to any property of any person in the Park.
7. In case of emergency, participants must be able to quickly exit the activity venue under the guidance of Park’s staff.
8. Participants must absolutely follow all the instructions given by the Park’s staff at all times.
9. If the Park’s property is found lost or damaged during the programme, reimbursement in full cost must be made by the participant concerned.
10. The Park’s staff shall at all times have the full and final right to determine whether any participant is suitable for the programme and may refuse entry if refusal is necessary to ensure safety or order.
11. The criteria listed above are subject to change at the discretion of the Park and without prior notice.

Remark 1: These diseases include Acute poliomyelitis, Amoebic dysentery, Anthrax, Bacillary dysentery, Botulism, Chickenpox, Chikungunya fever, Cholera, Community-associated methicillin-resistant Staphylococcus aureus infection, Coronavirus disease 2019 (COVID-19), Creutzfeldt-Jakob disease, Dengue fever, Diphtheria, Enterovirus 71 infection, Food poisoning, Haemophilus influenzae type b infection (invasive), Hantavirus infection, Invasive pneumococcal disease, Japanese encephalitis, Legionnaires’ disease, Leprosy, Leptospirosis, Listeriosis, Malaria, Measles, Meningococcal infection (invasive), Middle East Respiratory Syndrome, Mumps, Novel influenza A infection, Paratyphoid fever, Plague, Psittacosis, Q fever, Rabies, Relapsing fever, Rubella and congenital rubella syndrome, Scarlet fever, Severe Acute Respiratory Syndrome, Shiga toxin-producing Escherichia coli infection, Smallpox, Streptococcus suis infection, Tetanus, Tuberculosis, Typhoid fever, Typhus and other rickettsial diseases, Viral haemorrhagic fever, Viral hepatitis, West Nile Virus Infection, Whooping cough, Yellow fever and Zika Virus Infection.

**(B) General Conditions**

1. One enrolment is for one participant and one programme only.
2. All enrolment documents should be clearly filled in by the parent or the authorized guardian (aged 18 or above).
3. All payments made are non-refundable.

4. The chosen programme code, date, time and participant's name cannot be changed upon confirmation, except the circumstances stated in Part (F) and Part (G).
5. Should the participant have any food allergy, special medical condition or require special attention, please specify them clearly in the Participant Information field, "Is participant allergic to certain food/ objects/ animals?" Enrolment will not be accepted if the special request exceeds the operational scope of Ocean Park.
6. Please arrive at the gathering point punctually. Late-comer might not be admitted to the programme.
7. Participant's name and the email of confirmation letter should be presented for verification on the programme date.
8. If participant is a SmartFun Annual Pass holder, please present the original SmartFun Annual Pass for the purpose of verification on the programme date. If the participant fails to comply, he/she must settle the price difference before the programme commencement.
9. All participants are not allowed to leave the group without prior approval from the instructor.
10. It is highly recommended that no valuable items should be brought to the Park. Ocean Park shall be under no liability or responsibility for any loss or any damage to the property of any participant in the Park.
11. It is prohibited to take photo, video or use mobile phone at the back-of-house of all animal facilities.
12. Participant must be picked up by his/her parents, or the authorized person (aged 18 or above) at the end of programme day.
13. No parent is allowed to accompany participant during the programme.

### **(C) Enrolment Method & Procedures**

Enrolment must be made online at least 3 days before the first day of programme. Enrolment will be considered on a first-come-first-serve basis. A confirmation letter will be sent via email once the payment has been received. Please also pay attention if the confirmation letter was wrongly identified as spam or junk mail.

### **(D) Payment Method**

1. Payment should be made by credit card (Visa and Master) only. The programme fee will be debited from the credit card account provided in the online enrolment. All payments are non-refundable.
2. A maximum of 3 transactions can be made per credit card per day.
3. For your protection, Verified by Visa and MasterCard®SecureCode™ is available in our payment gateway. Please ensure that the credit card for payment has been duly activated for verification service through its card issuer before your enrolment.

### **(E) Privileges and Enrolment**

1. Ocean Park SmartFun Annual Pass Members
  - i. Members could enjoy a special discount on programme fee. This offer cannot be used in conjunction with other promotional offers.
  - ii. The participant must be a valid annual pass member on date of enrolment and programme in order to enjoy the privilege. Enrolments can only be submitted with participant name same as in the Annual Pass. (Please apply for or renew the SmartFun Annual Pass at least 5 days before your enrolment in order to get the SmartFun membership number for enrolment)
  - iii. The participant must present a valid Annual Pass for verification on the programme day. If he/she fails to comply, the applicant must settle the price difference before programme commencement.



## (F) Cancellation and Changes of Programme

1. Decision for immediate cancellation of the programme shall be at the sole discretion of Ocean Park.
2. The itinerary or content of the programme may be subject to change without prior notice.
3. Programme will be cancelled under the following circumstances. Ocean Park will not contact parents for adverse weather arrangement on the programme date before the camp starts under normal circumstances, please check the “Special Circumstances & Weather Arrangement” in the Park’s website for further details:
  - i. A red or black rainstorm warning is issued by the Hong Kong Observatory;
  - ii. A Tropical Cyclone Warning Signal No. 3 or above is hoisted by the Hong Kong Observatory;

Time	i) Red/black rainstorm signal ii) Tropical Cyclone Warning Signal No. 3 or above	Programme Arrangement
2 hours before gathering time	Issued	All programmes cancel
	Lowered	All programmes resume
After programme commences	Issued	All programmes will continue indoors
	<b>When Tropical Cyclone Warning Signal Pre-No. 8/ No. 8 or above is issued</b>	<b>All programmes cancel immediately. Parents should pick up participants as soon as possible.</b>

- iii. An announcement of the suspension of schools is issued by the Education Bureau.

Junior Walkers & Adventurous Walkers	Programme Arrangement
Classes of AM, PM or whole-day kindergartens are suspended	Continue
Classes of all day schools are suspended	Cancel

4. When pre-warning thereof or Tropical Cyclone Warning Signal No.3 is issued before the programme time, all programmes will be cancelled. Parents should take the Explorers home even when they are on the way. Ocean Park will arrange staff to look after Explorers who might have already arrived.
5. Instructors will contact parents about the above arrangement in such cases of adverse weather during the programme period.
6. The park would make the following arrangements for the programmes that are decided to be cancelled by the Park:
  - i. Cancelled programmes will not be postponed to the next programme day. Future activities will accord with the original time and date.
  - ii. Detailed refund arrangements will be sent to parents by email within 7 working days after the cancellation of a programme.
  - iii. If the programme date is affected, the complimentary daytime admission ticket cannot be rescheduled, refunded or redistributed.



**(G) Leave Arrangement**

1. If there is a need to apply for sick leave, please inform us in advance at (852) 3923 2323 (choose the language and then press [4]). Relevant substantiation documents have to be provided.
2. Subject to the presentation of a doctor's certificate, a partial refund of impacted day(s) will be arranged after deducting an administration fee of HK\$200.
3. An administration fee of HK\$200 will be charged to each sick leave (with doctor's certificate), course change or refund request. Applicants must fill in the refund/ reschedule application form and return to the Park for processing.

**(H) Ocean Park reserves the right to change the above contents at any time without further notice.**

**(I) In case of any dispute, the decision of Ocean Park Corporation shall be final and binding.**