

家長須知

親愛的家長和小朋友：

準備開始！

歡迎加入星海 STEAM 之旅！相信大家都非常期待精彩的探索之旅，我們希望以下資訊可以讓家長和小朋友作好準備，請細心閱讀。

小朋友需要帶什麼？

- 背囊 (不建議帶行李箱以方便走動)
- 水樽 (大概 500 毫升容量)
- 外套
- 防曬用品 (包括帽、防曬乳液、風扇等)
- 防蚊蟲用品
- 雨衣 (不建議帶雨傘)
- 個人護理用品 (沐浴露、洗髮露等)
- 洗滌用品 (牙刷、牙膏)
- 替換衣物 (應包含衫、褲、內衣褲、襪及睡衣)
- 後備衣物
- 拖鞋
- 毛巾、手帕
- 行動電源、充電器 (本公園不會提供電源)
- 紙巾
- 備用口罩
- 個人藥物 (部分活動於船上進行，如參加者容易出現暈船反應及感到不適，請自行準備藥物)

*請於所有物品上貼上小朋友的名字。沒有名字及無人認領物品將於活動結束後交到失物認領處。

小朋友須穿着甚麼類型的衣服？

每位小朋友在活動當天會收到一個名牌。小朋友須在活動期間配戴名牌，好讓我們在眾多遊客當中能夠輕易識別。

- 衣物 - 建議穿褲子，不建議穿裙。請有心理準備，小朋友可能於四處探索期間弄髒衣物。
- 鞋子 - 建議穿運動鞋，避免穿著拖鞋或腳趾外露的鞋，亦請穿著合適而不會過大的鞋。
- 雨衣 - 我們需確保小朋友好好面對變幻莫測的天氣！即使是下雨天，仍不減我們外出探索的興致！
- 貴重物品 — 於活動期間，小朋友請自行保管財物。

小朋友的膳食安排？

- 膳食：如欲了解餐單，請參閱以下連結。
- 可帶少量金錢：小朋友在自由活動期間可以購物。
- 過敏症狀：如果小朋友對任何食品 / 物件 / 動物過敏，必須於報名時列明。這有助我們理解小朋友的需要，以提供適切的照顧與協助。
- 零食：家長可準備少量乾糧予小朋友於自由活動時進食。

餐單

家長該在甚麼時候和在哪裡接送小朋友？

集合時間	集合地點	解散時間	解散地點
第一天： 下午 03:00	海洋公園停車場 遊客儲物櫃旁	第三天： 中午 12:00	海洋公園園內海洋列車車 站旁自然守護隊分部

登記需時，請預留額外時間。我們將於登記時向家長派發一張接送卡，請家長在解散時也帶同實體接送卡，以作接小朋友之用。

如何前往集合及解散地點

小朋友和家長的進園安排？

小朋友完成登記後，便可在我們的帶領下進入園內展開探索旅程。於活動首天登記時，我們會一併派發成人入場贈券予家長。敬請準時到達解散地點接回小朋友。

泊車

家長將於海洋公園停車場有 30 分鐘的免費停車接送時間（水上樂園停車場不設免費停車接送）。進入停車場時，請告訴工作人員你只停留 30 分鐘。請緊記免費停車接送時間只有 30 分鐘並不能延長。

如果家長需停泊多於 30 分鐘，每小時收費為港幣 25 元或 40 元，詳情請參閱本園[交通指南](#)。於假日期間，停車場有可能會爆滿，車位名額先到先得，額滿即止。如需預約，請按以下連結。

[立即預約車位](#)

除自行駕車，我們也建議家長乘坐公共交通工具到海洋公園，如巴士或港鐵。從香港仔隧道的巴士站步行到海洋公園只需約 10 分鐘；港鐵亦設出口，直達海洋公園。

有多少位導師會陪同小朋友探索？

每組會最少有一位導師帶領活動。

惡劣天氣情況下之課堂將會如何安排？

如遇上惡劣天氣情況，請參閱海洋公園「星海 STEAM 之旅」網頁之「[條款及細則](#)」。

如何為小朋友請病假？

小朋友如身體不適，請盡量留在家中休息，並盡早致電或 WhatsApp 至 (852) 6919 2589 ILK Learning 客戶服務團隊（辦公時間：星期一至五 09:00-18:00）。同時，希望家長可以向我們簡述小朋友的病徵及有否跟其他小朋友接觸，方便我們跟進。由於每個活動調動 / 退款要求均需要特別處理，我們會就每個活動調動、病假（提交參加者活動當日之醫生證明除外）及退款要求收取港幣 200 元作行政費用，以及相關活動費用差額，退款金額以受影響日數或活動內容按比例計算。請留意，當日的成人入場贈券不設改期及退款，亦不會重發。

謝謝你耐心地閱讀。我們懷著興奮的心情準備參加星海 STEAM 之旅，期待與你們見面！

NOTE TO PARENTS

Dear Parents, guardians and participants,

Get Ready for this summer!

Welcome on board! We believe you're all excited for this upcoming Marine & Stellar STEAM Camp. Please take note of the following information to ensure you're appropriately equipped for the activities. Please bear with us!

WHAT SHOULD WE PACK?

- Backpack (suitcase is not recommended)
- Water bottle (around 500ml)
- Jacket
- Sunscreen, Mini Fan and Hat etc.
- Mosquito repellent
- Raincoat (umbrella is not recommended)
- Personal care products (e.g. shower gel, shampoo, etc.)
- Toiletries (e.g. toothbrush, toothpaste, etc)
- Clothes (including shirts, pants, socks, underwear)
- Spare clothes
- Slippers
- Body towel & handkerchief
- Power bank & charger (no electricity will be providing in park)
- Tissue paper
- Spare face masks
- Medication (some activities will take place on board, and participants may experience seasickness and discomfort, so please prepare medication on your own)

* Please label all personal belongings! All unclaimed items will be turned into Lost and Found at the end of the programme.

WHAT TYPE OF CLOTHING SHOULD WE WEAR?

Each participant will receive a name badge at the registration and are required to wear their name badges throughout the programme. This allows us to easily recognize them when we are out with many other visitors.

Outfit: Pants are recommended. Skirts and dresses are not advised. We will be doing all sorts of activities and moving around. Please come prepared to get dirty!

- Raincoat: We like to get outside, even when it's a bit wet!

- **Footwear:** Sneakers are recommended. Please make sure shoes are fit-sized and closed-toe. No flip flops - as they will be running and walking long distances.
- **Valuables:** During the activity, participants are responsible for their own belongings.

WHAT FOOD AND DRINKS WILL BE PROVIDED?

- **Meals.** Please refer to the following link for more details on meal arrangement.
- **Bring a small amount of money.** Participants can spend during free time.
- **Allergies.** If participants are allergic to certain food/objects/animal, kindly indicate the conditions clearly during application. This information could help us understand them better and provide any support or assistance when needed.
- **Snacks.** Parents can prepare a small amount of dry food for children to eat during free time.

[Menu](#)

WHEN AND WHERE SHOULD PARENTS DROP-OFF AND PICK-UP?

Gathering time	Gathering location	Dismissal time	Dismissal location
Day 1: 03:00 p.m.	Next to the guest lockers of Ocean Park's Waterfront Car Park	Day 3: 12:00 p.m.	Nature Guardians Outpost, next to Ocean Express station, Waterfront

The beginning of the day is usually very busy; please ensure enough time for registration. At the end of the programme, parents please also bring along the actual pick-up card (will be given at registration) for verification.

[Getting to gathering and dismissal location](#)

WHAT ARE THE ADMISSION ARRANGEMENTS?

Once we have completed the registration process, we will guide the participants to enter the Park and begin this fabulous adventure. At registration, we will distribute the complimentary adult admission ticket to parents. Parents must enter the Park on their own upon the Park's opening hour and pick-up the participant at the dismissal location on time.

PARKING

Free pick-up/drop-off parking will be provided at Ocean Park car park for 30 minutes (No free pick-up parking at Water World car park). When you enter the car park, please tell the ticketing staff you will stay for a 30-minute pick-up/drop-off. Avoid coming early and overstaying your 30 minutes!

If you want to park more than 30 minutes, HK\$25 or HK\$40 will be charged per hour, please refer to the "[HOW TO GET THERE](#)" page for detail. You may reserve a parking space at least one day before your visit and pay the deposit online. Parking spaces will be available on a first-come-first-serve basis. Be aware that the car park often fills up fast during holidays. Please give yourself ample time to find a parking spot. For details, please click the button below.

[RESERVE PARKING SPACE NOW](#)

We also recommend taking available public transport to Ocean Park, such as a bus or the MTR. The walk from the bus stop at Aberdeen Tunnel to Ocean Park is only 10 minutes. There is an MTR exit connecting directly to Ocean Park Main Entrance.

WHAT IS THE INSTRUCTOR TO PARTICIPANT RATIO?

There will be at least one instructor in each group.

WHAT IS THE PROGRAMME ARRANGEMENT DURING ADVERSE WEATHER CONDITIONS?

You may check out the "[Terms and Conditions](#)" for further details.

HOW TO ASK FOR SICK LEAVE?

If there is a need to apply for sick leave, please contact ILK Learning Customer Service Team by calling or WhatsApp messaging at (852) 6919 2589 (Office hour: Monday to Friday 09:00-18:00). We may ask you to provide relevant substantiation document(s) and to describe the situation/symptom of the illness so as to carry out any necessary follow-up measures. An administration fee of HK\$200 and any payment in excess of the amount of initial payment will be charged to each course change, sick leave (except providing medical certificate with the designated programme date of the participant) or refund request. A partial refund will be arranged in proportion to the affected number of days or programme content. If the programme has been cancelled, the complimentary adult admission ticket included will not be issued and cannot be rescheduled or refunded.

**Thank you for reading to the end! We are excited about meeting you soon!
SEE YOU AT THE CAMP!**

Ocean Park Discovery & Education Department