



**「港人限定 HK\$350 成人門票」 – 電子門票退款申請表 (適用於電郵辦理)**

(只適用於有效期至 2020 年 7 月 31 日透過海洋公園官方網站購買並未經使用之電子門票)

**"Exclusive HK\$350 Adult Admission Ticket for Hong Kong Residents" – Electronic Ticket Refund Application Form**  
**(For application by email)**

(For unused electronic admission tickets to be expired on July 31, 2020 which were purchased through Ocean Park's official website)

請填妥此退款表格 **連同所有電子門票**，電郵至 [refund.ticketing@oceanpark.com.hk](mailto:refund.ticketing@oceanpark.com.hk) 辦理退款。  
Please fill in and return this form with **all the electronic tickets** and email to [refund.ticketing@oceanpark.com.hk](mailto:refund.ticketing@oceanpark.com.hk).

退款申請截止日期：2020 年 10 月 31 日  
Submission Deadline for Refund Application: October 31, 2020

**個人資料 Personal Information**

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| 持票人士姓名 (須與身份證明文件上姓名相符；並以正楷填寫)<br>Name of Ticket Holder<br>(as shown on identity document in BLOCK LETTERS) | (中文 Chinese)<br>(英文 English) |
| 聯絡電話 Contact Telephone No.   | (+ )                         |
| 電郵 Email Address   |                              |

**退回門票之資料 Information About Tickets to be Refunded**

退款程序大約需時 6 至 8 星期。款項會直接透過購票時所使用之信用卡退回給持卡人。  
The refund process would take approximately 6 - 8 weeks. The payment will be returned directly to the card holder through the credit card used to purchase the tickets.

| 訂購號碼 <a href="#">(什麼是訂購號碼?)</a><br>Reservation Code<br><a href="#">(What is Reservation Code?)</a> | 門票二維碼號碼 <a href="#">(什麼是門票二維碼號碼?)</a><br>Ticket QR Code No. <a href="#">(What is Ticket QR Code No.?)</a> | 門票票價<br>Ticket Price |
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|  | <b>總值 (港幣) Total Amount (HKD)</b>   |                      |

閣下提供的個人資料將絕對保密，只用作是次門票退款之用。如有任何查詢，請電郵至 [gr@oceanpark.com.hk](mailto:gr@oceanpark.com.hk) 或致電 (+852) 3923 2323。

The personal data collected by this form will only be used by Ocean Park Hong Kong to process the refund. Please contact our office at [gr@oceanpark.com.hk](mailto:gr@oceanpark.com.hk) or (+852) 3923 2323 if you have any enquiries.

如有任何爭議，香港海洋公園將保留最終決定權。  
Ocean Park Hong Kong reserves the right of final decision in the case of any dispute.



本人為上述退票的合法持有人並確認上述所提供之資料及陳述正確無誤。本人接受退款已構成一切本人就香港海洋公園門票退款衍生的任何索賠的全面和最終解決。本人簽署同意及接受海洋公園網站列出之門票退款條款。

I acknowledge that I am the valid ticket holder of the ticket(s) specified above, and confirm that all the information provided is true and accurate. My acceptance of the ticket refund constitutes a full and final settlement of all claims that may arise in relation to the Ocean Park Hong Kong ticket cancellation. By signing below, I agree to and accept all the Terms and Conditions of the ticket refund stated in Ocean Park website.

持票人簽名 Ticket Holder Signature : \_\_\_\_\_

日期 Date : \_\_\_\_\_