海洋公園
遊樂童萌會 – 探索遊樂行
條款及細則

(A) 參加者資格及條件

1. 探索遊樂行適合 6 至 10 歲兒童參加。
2. 參加者如患有以下疾病，包括但不限於發燒、咳嗽、傷風 / 感冒、作嘔、腹瀉、嘔吐、皮疹、皮膚病、心臟病、肺病、血友病、腦癇症、接觸動物時出現暈浪、昏厥 / 眩暈 / 失去知覺徵狀、對動物或水有恐懼、或對魚敏感或免疫缺損者，本園並不建議參與本活動。
3. 參加者若感染預防及控制疾病條例（香港法例第 599 章）第一附表中載明之任何傳染病註 1，均不能參與本活動。
4. 參加者若身體不適，請留在家中休息，以保障所有參加者之安全。如有需要，本園亦會要求身體不適的參加者於活動進行期間離開。
5. 參加者若作出對他本人或其他參加者構成危險或不安的行為，或不遵從本園導師發出的指引，本園會與其家長溝通並以合適的方法處理該參加者的行為問題。但若情況未見改善，本園會在適當情況下請家長帶參加者離開。本園不會對任何因行為問題而離開的參加者作出任何賠償。
6. 參加者入場須遵守海洋公園入口處所示之公園所有附例及安全規則。海洋公園對公園內任何人士之任何財物的任何種類之損失或任何損害概不承擔任何責任或負責。
7. 參加者必須能夠在遇上緊急事故時，於本園職員的指示下迅速離開活動場地。
8. 任何情況下，參加者均須絕對遵從海洋公園員工之指示。
9. 如參加者在活動期間遺失或損毀本園財產，參加者須照價賠償。
10. 本園職員擁有最終權力決定任何參加者是否適合參與活動，並為確保安全或秩序之情況下，有權拒絕任何人士參與活動。
11. 本園有權更改以上之參加者資格及條件，並無需另外通知。

註 1： 該傳染病包括急性脊髓灰質炎（小兒麻痺）、阿米巴痢疾、炭疽、桿菌痢疾、肉毒中毒、水痘、基孔肯雅熱、霍亂、社區型耐甲氧西林金黃葡萄球菌感染、2019 冠狀病毒病、克雅二氏症、登革熱、白喉、腸病毒 71 型感染、食物中毒、乙型流感嗜血桿菌感染（侵入性）、漢坦病毒感染、侵入性肺炎球菌病、日本腦炎、退伍軍人病、麻瘋、鉤端螺旋體病、李斯特菌病、瘧疾、麻疹、腦膜炎雙球菌感染（侵入性）、中東呼吸綜合症、流行性腮腺炎、新型甲型流行性感冒、副傷寒、鼠疫、鸚鵡熱、寇熱、狂犬病、回歸熱、風疹（德國麻疹）及先天性風疹綜合症、猩紅熱、嚴重急性呼吸系統綜合症、產志賀毒素大腸桿菌感染、天花、豬鏈球菌感染、破傷風、結核病、傷寒、斑疹傷寒及其他立克次體病、病毒性出血熱、病毒性肝炎、西尼羅河病毒感染、百日咳、黃熱病和塞卡病毒感染。

(B) 基本條款

1. 每份報名表只供一位參加者報名一個活動。
2. 所有報名表必須由參加者之家長或家長授權的監護人[註 2]清楚填寫。
3. 除(E)部所列明之條款以外，所有已繳交之參加費用恕不退還。
4. 報名一經確定，參加者不得轉換活動班別、日期、時間、及參加者姓名。
5. 若參加者有任何對食物敏感、特別健康狀況或其他需要注意的地方，請必須於報名時在「參加者資料 > 參加者是否對任何食品 / 物件 / 動物過敏？」內列明。如參加者之特別要求超越本園執行範圍，其報名將不予接納。
6. 參加者於完成活動後必須由家長或家長授權的監護人接送。
7. 參加者必須準時於指定地點集合，逾時不候。
8. 工作人員將於活動第一天以參加者之姓名及電郵確定信核對。
9. 除得到本園導師批准外，所有參加者不得擅自離開團隊。
10. 請勿攜帶貴重物品參與本活動，海洋公園對園內任何人士之任何種類之損失或任何損害概不承擔任何責任或負責。
11. 參加者在海洋公園幕後設施內不准拍照、錄影及使用手提電話。
12. 本活動不接受家長隨行。
13. 活動包括的公園日間成人入場贈券不會重發，改期或退款。
14. 所有門票及贈券不得轉讓或轉售。

註 2：「監護人」的涵義與《未成年監護人條例》中該詞的涵義相同，並需年滿 18 歲或以上。

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遊樂童萌會 – 探索遊樂行
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(C) 報名方法及程序

報名必須於活動日最少 3 日前遞交報名表。活動名額先到先得，額滿即止。報名成功完成後會收到電郵確定信，請留意確定信有否被誤標示為垃圾郵件。

(D) 活動安排

1. 所有活動行程或內容如有更改，恕不另行通知。
2. 探索遊樂行不設日期調動，補課或更改活動時間。
3. 如參加者將會缺席，請盡早致電(852) 3923 2323（請於接通後選擇語言，續按[4]字）聯絡我們。
4. 如參加者因任何原因缺席活動或請假，本園將不會安排退款或改期。

(E) 活動更改或取消

1. 本園擁有最終決定權即時終止或取消活動。
2. 在一般情況下，本園不會在當日活動開始前另行通知安排，家長請細閱本活動網頁之「家長須知」。
3. 本活動有可能因以下情況取消。
   i. 香港天文台發出紅色或黑色暴雨警告信號；
   ii. 香港天文台發出三號或以上之熱帶氣旋警告信號；

時間	下列天氣警告信號生效	活動安排
集合時間前兩小時	紅色/黑色暴雨警告或 三號或以上熱帶氣旋警告信號	所有活動取消
活動開始後	紅色 / 黑色暴雨警告或 三號熱帶氣旋警告信號	所有活動於室內繼續進行
	若天文台改發或預告將會改發 八號或以上熱帶氣旋警告信號	**活動會立即中止 家長須盡快接回參加者**

   iii. 香港教育局宣佈暫停面授活動；
   iv. 香港教育局宣佈所有小學停課。

時間	香港教育局作出下列宣佈	活動安排
集合時間前兩小時	暫停面授活動或 所有小學停課	所有活動取消
活動開始後		**活動會立即中止 家長須盡快接回參加者**

4. 若活動開始前天文台改發或預告將會改發三號熱帶氣旋警告信號，活動將會取消。正在前來參加活動的家長應妥善安排孩子返家。本園會盡量安排導師照顧已抵達的參加者。如活動期間遇上以上惡劣天氣情況，本園職員會通知家長有關安排。
5. 如因惡劣天氣、傳染病爆發或懷疑傳染病爆發或其他原因引致本園提出取消活動，本園將安排退回受影響日子之部份款項。若因任何情況而本園決定中止或取消活動，本園將按受影響日數退回部分活動款項並豁免行政費用。
6. 如活動被取消或受任何影響而安排退款，活動包括的公園日間成人入場贈券不會重發，改期或退款。
7. 如因特別情況退款，本園會於活動取消後起計七個工作天內透過電郵通知家長安排，請家長交回已派發的門票及贈券，以安排退回受影響日的活動款項。
8. 本園有可能因非常特殊情況的活動退款或更改要求收取最高港幣 1,000 元作行政費用。

(F) 海洋公園保留隨時修訂以上各項資料的權利，而毋須另行通知。

(G) 如有任何爭議，將以海洋公園之最終而具約束力的決定為準。

Ocean Park
Young Explorers Club – The ExpLEARNation
Terms and Conditions

(A) Criteria for Participation

1. The ExpLEARNation is suitable for children aged 6 to 10.
2. Participation is not recommended for anyone suffering from sickness or physical limitation including, but not limited to, fever, cough, cold/flu, nausea, diarrhea, vomiting, rash, skin disease, heart disease, lung disease, haemophilia, epilepsy, fainting/giddiness/loss of consciousness when in close contact with animals, phobia of water or animals, allergy to fish or depressed immune mechanisms.
3. Anyone suffering from any infectious disease specified in the First Schedule to the Prevention and Control of Disease Ordinance (Cap 599 of the laws of Hong Kong) [Remark 1] will not be allowed to take part in this programme.
4. To safeguard all participants, anyone feeling unwell should stay at home. Ocean Park reserves the right to request any participant to leave the programme immediately in case of such necessities.
5. If a situation arises in which a participant threatens the safety or security of another participant, or if a participant shows disregard of programme guidelines, we will communicate with the parents and make every appropriate effort to handle the participant's behaviour. Should the disruptive behaviour continues, the participant may be dismissed from the programme and should leave with his/her parents at the discretion of Ocean Park. The Park will not be held responsible for any cost associated with a participant's dismissal on the ground of disruptive behaviour.
6. A condition of entry is that participants must comply with all the Park's by-laws and safety rules, which are available at the entrance of Ocean Park. Ocean Park shall be under no liability or responsibility for loss of any kind or damage to any property of any person in the Park.
7. In case of emergency, participants must be able to quickly exit the programme venue under the guidance of Park's staff.
8. Participants must absolutely follow all the instructions given by the Park's staff at all time.
9. If the Park's property is found lost or damaged during the programme, reimbursement in full cost must be made by the participant concerned.
10. The Park's staff shall at all times have the full and final right to determine whether any participant is suitable for the programme and may refuse entry if refusal is necessary to ensure safety or order.
11. The criteria for participation listed above are subject to change at the discretion of the Park and without prior notice.

Remark 1: These diseases include Acute poliomyelitis, Amoebic dysentery, Anthrax, Bacillary dysentery, Botulism, Chickenpox, Chikungunya fever, Cholera, Community-associated methicillin-resistant Staphylococcus aureus infection, Coronavirus disease 2019 (COVID-19), Creutzfeldt-Jakob disease, Dengue fever, Diphtheria, Enterovirus 71 infection, Food poisoning, Haemophilus influenzae type b infection (invasive), Hantavirus infection, Invasive pneumococcal disease, Japanese encephalitis, Legionnaires' disease, Leprosy, Leptospirosis, Listeriosis, Malaria, Measles, Meningococcal infection (invasive), Middle East Respiratory Syndrome, Mumps, Novel influenza A infection, Paratyphoid fever, Plague, Psittacosis, Q fever, Rabies, Relapsing fever, Rubella and congenital rubella syndrome, Scarlet fever, Severe Acute Respiratory Syndrome, Shiga toxin-producing Escherichia coli infection, Smallpox, Streptococcus suis infection, Tetanus, Tuberculosis, Typhoid fever, Typhus and other rickettsial diseases, Viral haemorrhagic fever, Viral hepatitis, West Nile Virus Infection, Whooping cough, Yellow fever and Zika Virus Infection.

(B) General Conditions

1. One enrolment form is for one participant and one programme only.
2. All enrolment documents should be clearly filled in by the parent or the authorized guardian [Remark 2].
3. All payments made are non-refundable, except under the circumstances stated in Part (E) below.
4. The chosen programme session, date, time, theme and participant's name cannot be changed upon confirmation.
5. Should the participant have any food allergy, special medical condition or require special attention, please specify them clearly in the Participant Information field, "Is participant allergic to certain food/ objects/ animals?" Enrolment will not be accepted if the special request exceeds the operational scope of Ocean Park.
6. Participant must be picked up by his/her parents, or the authorized person (aged 18 or above) at the end of programme.
7. Participant must arrive at the gathering point punctually. Late-comers will not be admitted.
8. Participant's email confirmation letter should be presented for verification on the first date of programme.
9. All participants are not allowed to leave the group without prior approval from the instructor.
10. It is highly recommended that no valuable items should be brought to the programme. Ocean Park shall be under no liability or responsibility for any loss or any damage to the property of any participant.
11. It is prohibited to take photo, video or use mobile phone inside at the Park's back-of-house facilities
12. No parent is allowed to accompany the participant during the programme.
13. The complimentary adult admission ticket included cannot be re-issued, rescheduled or refunded.
14. All tickets are non-transferrable and cannot be resold.

Remark 2: "Guardian" has the same meaning as in the < Guardianship of Minors Ordinance >, and must be aged 18 or above.

(C) Enrolment Method And Procedures

Enrolment must be made at least 3 days before the first day of programme and will be considered on a first-come-first-serve basis. A confirmation letter will be sent via email once the payment has been received. Please also pay attention if the confirmation letter was wrongly identified as spam or junk mail.

(D) Programme Arrangements

1. The programme itinerary and content are subject to change without prior notice.
2. Reschedule and make-up class cannot be arranged for this programme.
3. Kindly inform us in advance at (852) 3923 2323 (choose the language and then press [4]) if the participant will be absent.
4. No reschedule, refund or make-up class would be arranged for any absence of any reason.

(E) Programme Change and Cancellation

1. The decision to immediately terminate or cancel any programme shall be at the sole discretion of Ocean Park.
2. Programmes will be cancelled under the following circumstances. Ocean Park will not contact parents before programme starts in case of cancellation under these circumstances. Kindly read the "Note to Parents" available on the programme website carefully.
3. The programme might be cancelled under the following circumstances:
   i. A red or black rainstorm warning is issued by the Hong Kong Observatory;
   ii. A Tropical Cyclone Warning Signal No. 3 or above is hoisted by the Hong Kong Observatory;

Time	If the below warning signal(s) is/are hoisted	Arrangement
2 hours before gathering time	Red/Black Rainstorm signal or Strong Wind Signal No. 3 or above	Programmes will be cancelled.
After programme commences	Red/Black Rainstorm signal or Strong Wind Signal No. 3	All programmes will continue indoors.
	Tropical Cyclone Warning Signal Pre-No. 8/ No. 8 or above	Programmes will be cancelled immediately. Parents should pick up participants as soon as possible.

   iii. An announcement of suspension of face-to-face classes by the Education Bureau;
   iv. An announcement of suspension of primary school classes by the Education Bureau.

Time	If the following announcement is made by the Education Bureau:	Arrangement
2 hours before gathering time	Suspension of face-to-face classes or Suspension of primary school classes	Programmes will be cancelled.
After programme commences		Programmes cancelled immediately. Parents should pick up participants as soon as possible.

4. If pre-warning thereof, or Tropical Cyclone Warning Signal No.3, is issued before the programme commences, all programmes will be cancelled. Parents should take the participant home even if on the way. Ocean Park will look after the participants who have already arrived. Instructors will contact parents on the above adverse weather arrangement if the situation arose during the programme.
5. Under adverse weather, disease outbreak, or any other reasons which lead to programme suspension initiated by the Park, partial refund of the programme fee based on the impacted day would be arranged. If the Park decided to cancel or terminate the programme, a partial refund of programme fee for the impacted day(s) would be arranged with the administration fee waived.
6. If the programme is cancelled or refunded, the complimentary daytime adult admission ticket will not be issued and cannot be rescheduled or refunded.
7. For refund arrangement under special circumstances, the Park will inform the parents by email within 7 working days upon programme cancellation. Parents must return the programme ticket and complimentary daytime adult admission ticket in order to process the refund.
8. A maximum administration fee of HK$1,000 will be charged for processing refund or reschedule under very special circumstances and all requests shall be considered on a case by case basis.

(F) Ocean Park reserves the right to change the above contents at any time without further notice.

(G) In case of any dispute, the decision of Ocean Park Corporation shall be final and binding.